In re Patent Application of:

Serial No. 10/789,452

Filing Date: February 27, 2004

REMARKS

Claims 1-6, 8-16, 18-28, 30-41, 43-47, and 49-51 remain in this application. Claims 7, 17, 23, 29, 42, 48, and 52 have been cancelled. Claims 1, 8, 11, 18, 21, 30, 35 and 43 have been amended.

Applicant thanks the Examiner for the detailed study of the application and prior art.

Applicant has placed this case in condition for allowance and has cancelled the previously added independent claims 48 and 52 and amended each of the independent claims to recite the allowable subject matter that the problem magnitude is assigned for an error based on failures unrelated to a network failure. Appropriate dependent claims have been amended accordingly.

This case is in condition for allowance and respectfully requests that the Examiner issue a Notice of Allowance and Issue Fee Due.

If the Examiner has any questions or suggestions for placing this case in condition for allowance, the undersigned attorney would appreciate a telephone call.

Respectfull submitted,

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